

# SERVER TRAINING

The 1995 Legislature passed a law requiring Mandatory Alcohol Server Training (MAST) for managers, bartenders and anyone who serves alcohol on-premises. Permits are issued upon successful completion of a private, certified alcohol server training program. The two types of permits are each valid for five years.

## 1. **Class 12 Mixologist Permit** -

For managers, bartenders and anyone who draws alcohol from a tap, mixes drinks with alcohol and is at least 21 years old. Class 12 permit holders are also authorized to perform duties included in the Class 13 permit. Every licensed business where spirits, beer and wine is consumed on the premises must have at least one Class 12 permit holder on duty.

## 2. **Class 13 Servers Permit** -

For servers and ID checkers who are at least 18 years old that carry alcohol to the customer or open beer or wine and pour it into a customer's glass at the customer's table. Class 13 permit holders cannot mix drinks or draw beer or wine from a tap.

Anyone who serves or sells alcohol is required to get the appropriate permit within 60 days of hire. At the end of that time period, working without the required permit can result in the issuance of a criminal citation.

To renew your permit, you must take the class again prior to the expiration date.

## **THE LIQUOR BOARD'S ROLE IN SERVER TRAINING**

Board staff review and approve training programs and Providers.

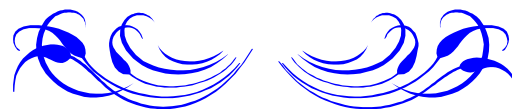
The Board tracks Trainers who give approved Provider programs.

The Board sets minimum curriculum standards.

Board staff track all Permits that have been issued.

We do not –

- Provide classes that qualify servers for permits.
- Schedule or regulate the cost of classes.



## **WHAT ELSE SHOULD I KNOW?**

Try to get a receipt and write down the name and phone number of your trainer.

You may upgrade from a Class 13 permit to a Class 12 permit. Just contact your trainer.

The permit is the servers property, not the restaurant's and must be presented with supporting ID when requested by liquor agent's or law enforcement officers.

## **PROBLEMS?**

State law requires the trainer to issue permits to individuals within 30 days of taking the class. If you do not get your permit within 30 days of your class, contact the trainer. If you still do not receive your permit, contact the Board's Server Training Coordinator at 360-664-1727.

If you lose your permit, you may contact the Server Training Coordinator or local liquor enforcement office and request an affidavit of lost permit. Mail the affidavit with a \$5.00 fee to the Server Training Coordinator. You should receive your new permit within two weeks.

## HOW DO I GET A PERMIT

Listed below are provider programs authorized by the Board. You may contact those companies to obtain the names and phone numbers of trainers in your area. The trainers can let you know when their next class is scheduled and the cost.

A.E.S., Inc. (Alcohol Education Services)  
**1-800-503-3822**

ALES (Alcohol Liability Education Services)  
**1-800-939-2537** *Clark County Only*

ASAP Training, Inc. (Alcohol Servers  
**1-888-777-8565** Approved Permit)

Associated Behavioral Health Care  
**1-800-858-6702**

ATP (Alcohol Training Professionals)  
**1-800-543-1014** *Service Industries*

BAR CODE - (The Education Foundation of  
the National Restaurant Association)  
**1-800-765-2122 ext 388**

Bruce Dearborn -- BTT  
**1-877-784-5628** or *Western Washington*  
**1-509-228-9393** *Spokane*

CARE, (Controlling Alcohol Risk Effectively)  
**1-800-344-3320** Educational Institute

Comedy Alcohol Certification  
**1-206-271-5233**

F.A.S.T. (Formal Alcohol Server Training)  
**1-425-771-2413** Bottom Line Consulting  
*Western Washington*

Norm Couthran Consulting  
**1-360-458-7417**

Ohana Hospitality Services  
**1-888-600-3083**

P.A.T. Ferguson Consulting  
**1-253-566-3698** *Western Washington*

P.A.T.S. (Professional Alcohol Training  
Services) *Eastern Washington*  
**1-509-582-5062** *Mike Investigative Services*

Peggy Dean Server Training Program  
**1-360-273-8181** *Western Washington*

TIPS (Training Intervention Procedures)  
**1-800-438-8477**

Training for Excellence  
**1-253-588-8848** *Western Washington*

William Strance Alcohol Program  
**1-800-543-8474** *Western Washington*

WRA (Washington Restaurant Association)  
**1-800-225-7166**



## MANDATORY ALCOHOL SERVER TRAINING (MAST)



Washington State Liquor Control Board  
Server Training  
P O Box 43098  
Olympia WA 98504-3098  
360-664-1727 FAX 360-753-2710

<http://www.wa.gov/liq>